

OPTUSOptus Billing Services Pty. Ltd.
ABN 95 088 011 536**Need Help?**Visit www.optus.com.au/customerhelpCall 133 066 for help
during Mon-Fri (9am-6pm)

Invoice No: 819736869
Issue date: 28 Jul 17
Invoice period: 01 Jun 17 to 30 Jun 17

TAX INVOICEMR JULIAN PANG
18 ROSEWARNE AV
CHELTENHAM VIC 3192
ACCOUNT NUMBER
1168 5254 0001 31

| | | | | |
|-----------------------------|---|-----------------------------|----------------------------|-----------------------------------|
| LAST BILL \$92.49 | PAYMENTS/ADJUSTMENTS \$169.57CR | BALANCE \$77.08CR | THIS BILL \$0.00 | TOTAL AMOUNT DUE \$0.00 |
| | | | | THIS BILL DUE DATE |

YOUR RECENT CHARGES**YOUR ACCOUNT SUMMARY**

| | |
|-----------------------------------|------------|
| LAST BILL | \$92.49 |
| PAYMENTS & ADJUSTMENTS | \$169.57CR |
| BALANCE | \$77.08CR |

THIS BILL**SERVICE CHARGES**

| | |
|------------------------------|-----------|
| SUB-TOTAL | \$0.00 |
| GST | \$0.00 |
| TOTAL THIS BILL | \$0.00 |
| TOTAL ACCOUNT BALANCE | \$77.08CR |

**Want a free
and easy way
to pay your bill?**

Just set up direct debit. Easy!
Visit optus.com.au/directdebit

HOW TO PAY

Please pay by the due date to avoid late payments fee. For details, visit www.optus.com.au/latefees

* Pay with Direct Debit - the fee free way to go. All other payments made via credit, debit or charge cards incur a 0.385% (incl. GST) payment processing fee.

BPAY®

Pay from your savings account
via internet or phone banking.
More info www.bpay.com.au

Billers Code: 3061
Cust Ref: 11685254000131

Direct Debit

Set up Direct Debit to have the
total amount due deducted from
your nominated savings, or credit/debit card
on the due date. To apply or for more details
go to www.optus.com.au/directdebit

Credit Card *

Call Optus on **1300 309 309** or **SMS**
'menu' to **9999** from your Optus mobile.
Online www.optus.com.au
Visit the 'Pay Your Bill' option.
Please note transaction limits apply.

POST billpay®

Pay in-store at Australia Post.
A transaction fee of \$1.75 will
apply to these payments.



*825 11685254000131

ABOUT YOUR ACCOUNT

Payments & adjustments

| | | | |
|------------------|------------------------------|------------|-------------------|
| 03 Jul | (4) BPAY Pmt Rec'd Thank you | | \$92.49CR |
| 06 Jun - 30 Jun | Adj Basics Plus Bundle | 0395153897 | \$56.82CR |
| 06 Jun - 30 Jun | Adj Yes TV Connect STB | 0395153897 | \$9.47CR |
| 06 Jun - 30 Jun | Adjust Caller ID Advance | 0395153897 | \$1.89CR |
| 06 Jun - 30 Jun | Adjust Voicemail Advance | 0395153897 | \$1.89CR |
| SUB-TOTAL | | | \$162.56CR |

GST Adjustments

| | | | |
|------------------|--------------------------|------------|-----------------|
| 06 Jun | Adj Basics Plus Bundle | 0395153897 | \$5.68CR |
| 06 Jun | Adj Yes TV Connect STB | 0395153897 | \$0.95CR |
| 06 Jun | Adjust Caller ID Advance | 0395153897 | \$0.19CR |
| 06 Jun | Adjust Voicemail Advance | 0395153897 | \$0.19CR |
| SUB-TOTAL | | | \$7.01CR |

TOTAL PAYMENTS & ADJUSTMENTS **\$169.57CR**

Insurance - If an insurance charge appears on your account, we will renew your current cover which ends at midnight on the last day of the service charge period. Obtain confirmation of cover by calling the number at the top of the front page of this bill. For more information visit www.optus.com.au/insurance

TTY - Assistance - Customers who are deaf or have a hearing/speech impairment and who have access to a TTY machine, please call **1800 500 002** for bill payment and bill queries. This telephone number is only suitable for TTY machines and will not accept voice calls.

Call Number Display - To find out whether your number is being displayed when you make a call please call **1300 554 536**.

Online self-service links

Understand your call value/data usage:
www.optus.com.au/customerhelp

Change billing address / moving house:
www.optus.com.au/changeaddress

Change details of ownership:
www.optus.com.au/changemydetails